



# **Water Industry Management Training**

Our management training focuses on equipping you with the knowledge and skills needed for managing water sector utilities.

"The course was very easy to follow along with and all information was explained very well."

- S. Beard

## **CONFIDENCE TO LEAD**

Our leadership and management training will prepare utility managers and supervisors to lead and manage your organization with skill and confidence.

## **INDUSTRY SPECIFIC**

American Water College management training is geared toward the water and wastewater field and is based on the knowledge gleaned from professionals who have worked in the industry. Our courses address the real issues utility managers and supervisors face on a reg-ular basis.

### **VIDEO LESSONS**

Each lesson contains a professionally produced presentation designed to cover the key elements of each topic. Your staff will enjoy the convenience and simplicity of watching and listening to these informative lessons.

#### **PROJECTS**

Each lesson includes a project designed to help you apply what you are learning to your specific situation and demonstrate the training was effective and the objectives have been met.



# **Sample of Lesson Titles Available**

The Regulatory Process Operations Management

Utility Management Competencies Maintenance Management

Utility Strategic Planning Basis Privatization

The Continuous Improvement Process Capital Improvement Management

Utility Accounting Leveraging Information Technology

Setting Utility Rates Construction Process Management

The Budgeting Process

Construction Design Process Manage-

ment

Utility Money Management The Balanced Scorecard

# STUDENT WORKBOOK

Downloadable PDF workbooks for each lesson are included. These can be printed and saved for future reference or to take notes. Each lesson workbook follows along with the lesson video.

# **IACET ACCREDITED CEUS**

Each course is IACET accredited and a certificate will be issued upon completion.

# **Each Lesson Includes:**

- Video
- Lesson Workbook
- Project

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CALL TODAY! (661) 874-1655

